

Team Excellence

Program Overview

Teams are a vital part of almost every organization, which are depending on them to use resources more effectively, solve problems more creatively, and provide greater productivity than individual employees working alone. The goal of every team is to perform at its highest level, and the secret to achieving high performance is this—having team members who CARE. Care in the literal sense, as well as in the sense of the acronym for the following traits: Communication, Ability, Results, and Esprit de corps. These four traits are the foundation of team excellence.

Learning Objectives

- Recognize the communication characteristics of high-performing teams and team members.
- Assess individual strengths in order to ensure the best possible team performance.
- Set goals successfully and avoid common goalsetting mistakes.
- Foster accountability among team members to ensure all members succeed.
- Develop esprit de corps and coordinate effective team-building activities.

Program Approach

During this program you will be exposed to five learning methods: experiential simulations, video demonstrations, case studies, skills application and personal reflection.

Major Benefits of Leadership Excellence Program

- Deepen participants' understanding of the importance of Team Work
- Develop key skills and practical "how to's" for Managers to lead their workforce more effectively
- Gain a greater appreciation for personal strengths and development areas
- Experience a comprehensive and diverse approach to Team Work

Delivery Options

Tailored on-site, instructor-led programs

Team Excellence

Topics Covered

While program content and agendas are tailored based on your industry, products and services, and the skills that will make a difference for your team, topics typically include:

Getting the team to think together

- How to ensure team members talk and listen equally, display energy, connect with one another, converse informally, and hold productive “idea” conversations
- Key considerations for assembling teams to create synergy and maximize performance.

Goal Setting and Accountability

- Goal-setting mistakes to avoid and techniques for setting goals that produce success and encourage member commitment to achieving those goals.
- The meaning of accountability and how to implement it within your team.

Developing Excellence in Teams

- Team goals and the importance of teamwork
- Working groups, teams and high performance teams
- Defining critical team roles and responsibilities
- Innovative problem solving and effective decision making
- Tools and techniques for team development
- Virtual and remote teams

Enhancing Team Dynamics

- Characteristics of ownership, integrity, connectedness, and confidence or the four elements that build esprit de corps.
- Ways to capitalize on new ideas, foster creativity, and ensure members continuously improve their skills.
- Dos and Don'ts for organizing effective teambuilding activities

Feedback for better team performance

- Understanding the dynamics of effective feedback for better performance
- Tools and techniques to communicate feedback effectively